

Wheelchairs (attendant and self-propelled, Shopmobility)

This factsheet is for guidance only and has been produced with assistance from healthcare professionals. *this fact sheet does not cover powered or specialist wheelchairs

Wheelchair eligibility

Any person with permanent limited mobility is entitled to an assessment for a free manual (attendant or self-propelled) wheelchair. Assessment by an occupational therapist, physiotherapist, GP, district nurse or Macmillan/LOROS community nurse specialist are requested through:

Opcare

17A Meridian
East Leicester
LE19 1WZ
Tel: (0116) 296 8400
www.opcare.co.uk

Dial-a-Wheelchair

Short term loans of wheelchairs available through the Red Cross.

244 London Road
Leicester
LE2 1RN

Tel: (0116) 2640 9971

Monday to Thursday, 9am–2pm

- Wheelchairs are available for up to eight weeks
- Suggested donation of £5 per week
- Delivery charge of £10 for local addresses or £18 for further afield, collection charge of £20.
- Holding deposit of £150 if wheelchair to be taken out of country or £75 deposit if wheelchair is taken into residential home
- Palliative/EOL patients may qualify for a free wheelchair through calling the main number.

Shopmobility: Leicester Shopmobility is a free loan service providing scooters, power chairs and wheelchairs. It is operated from two locations in the city. Pre-booking advised. Equipment not available for loan after 2.30 p.m. unless special permission granted.

The user must be physically and cognitively able to be in control of a motorised scooter for both their and other's safety.

Highcross Shopping Centre Level 2

Highcross Rooftop Car Park
Freeschool Lane, Leicester

Tel: (0116) 253 2596 **This site is for clients arriving by car**

Haymarket Bus Station
37 Belgrave Road, Leicester
LE1 3HP

Tel: (0116) 253 7125

This site is useful for clients arriving by bus.

Membership is needed to join the Shopmobility scheme and is free. For details of how to join the scheme and the documents required call (0116) 253 2596 or (0116) 253 7125 or email shopmobility@leicester.gov.uk

Can only be used in city centre ring-road. Special request equipment to attend Leicester Royal Infirmary hospital appointments.

A textphone is provided for clients who are deaf or hard of hearing. Tel: (0121) 455 0086.

Dial-a-Ride

Leicester City	Tel: (0116) 4540902
Charnwood	Tel: (01509) 631750
Harborough	Tel: (01858) 468499
Hinckley & Bosworth	Tel: (01455) 250462
Melton	Tel: (01664) 482903
Oadby & Wigston	Tel: (0116) 2887482

Dial-a-Ride services are available to anyone of any age who finds it hard or impossible to catch a bus.

Dial-a-Ride collects passengers from their homes and allows clients to have an escort for help or company. Fares are comparable with bus fares for similar journeys and a bus pass can be used.

The buses have passenger lifts and wheelchairs can be accommodated.

For bookings and information call (0116) 221 1457 from 10am–12pm and 1–3pm, Monday to Friday.

Blue Badge scheme

The Blue Badge scheme is a national arrangement of parking concessions that permits Blue Badge holders to park close to their destination. The scheme operates throughout the UK and is managed by local authorities. Costs £10.00

Leicester city residents

To apply for a Blue Badge online go to www.leicestershire.gov.uk/roads-and-travel/cars-and-parking/blue-badge-parking-scheme/apply-for-a-blue-badge **or**

Blue badge team
Customer Service Centre
County Hall, Glenfield
Leicester, LE3 8ST

Wheelchair hire companies

Premier Mobility

268 Coventry Road
Hinckley
Leicestershire
LE10 0NG
Tel: (01455) 634786
premiermobilityukltd.co.uk

Bromakin Wheelchairs

12 Prince William Road
Belton Park
Loughborough
Leicestershire, LE11 5GU
Tel: (01509) 217569
bromakin.co.uk

This leaflet is updated regularly. For the most up to date information please visit loros.co.uk/care

In cases of comments or complaints, please contact:

Chief Executive, or Director of Patient Services and Clinical Quality, LOROS, Groby Road, Leicester LE3 9QE or, Care Quality Commission, East Midlands Office, Citygate, Gallowgate, Newcastle Upon Tyne NE1 4PA

Alternative languages:

LOROS Hospice is dedicated to ensuring equality and diversity is at the core of all our activities.

If you need this information in your own language, please contact the PA to our Patient Experience Lead on 0116 231 8435

اللغات البديلة

إذا كنت بحاجة للحصول على هذه المعلومات مترجمة الى لغتك الأم ، فيرجى منك الاتصال مع الموظف المساعد PA في قسم خبرة وتجربة المرضى Patient Experience Lead على رقم الهاتف 0116 231 8435

Jeśli potrzebuje Pan/ Pani, aby niniejsze informacje zostały udzielone w Pana/ Pani języku ojczystym, prosimy o kontakt z PA Kierownika ds. Pacjentów pod numerem 0116 231 8435.

مُتبادلُ لُبانين

اگر یہ معلومات آپ کو اپنی زبان میں درکار ہیں، تو براۓ مہربانی 0116 231 8435 پر ہمارے/ہماری پیشینت ایکسپیریننس لیڈ کے/کی پی اے سے رابطہ کریں

PA 0116 231 8435

ਵਿਕਲਪਿਕ ਭਾਸ਼ਾਵਾਂ

ਜੇਕਰ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਇਸ ਜਾਣਕਾਰੀ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 0116 231 8435 'ਤੇ ਸਾਡੇ ਮਰੀਜ਼ ਅਨੁਭਵ ਲੀਡ ਨਾਲ PA ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

LOROS Groby Road, Leicester LE3 9QE

- (0116) 231 3771
- info@loros.co.uk
- @LOROSHospice
- /LOROSHospice

loros.co.uk

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Hospice Care for Leicester, Leicestershire & Rutland

Being there for you
and your family