



Being there for *you*
and *your family*

Role Description

ROLE TITLE:	Mascot Performer
REPORTS TO:	Supporter Engagement Team
HOURS OF WORK:	Variable, Core times are Monday to Friday (example)
TEAM:	Fundraising Team
BASE:	LOROS Hospice, Groby Road, Leicester

Impact Statement

This role is part of an amazing fundraising team who work tirelessly to generate funding in support of the goals of the Hospice. Every year LOROS must fundraise approximately 8 Million pounds to maintain its range of services.

Summary of Volunteer Role

Lionel the mascot is an animal skin costume who attends school assemblies, thank you ceremonies and a whole range of events. We need performers who are confident in wearing the costume, friendly and interactive with crowds of various ages from nursery to adults. Lionel does not speak, but communicates through his movements.

Key Volunteer Duties

- Dress as Lionel the mascot to perform at events
- Interact with crowds of all ages from Nursery pupils to adults
- Attend events at schools across Leicester, Leicestershire and Rutland.

Essential Requirements

- A successful DBS Check
- Be confident whilst in costume
- Fit and willing to be enthusiastic whilst in costume

Personal Qualities to fulfil role

- Friendly
- Flexible
- Reliable
- Confident

Learning and Development required to fulfil role

Mandatory Training (Annual):

- Fire Safety Awareness
- Health and Safety Equality and Diversity
- Safeguarding

Role specific Off the job training

- None

On the job training carried out by the manager, volunteer buddy or volunteer co-ordinator

- Induction
- Attending an event to see Lionel in action
- Briefings and training will be tailored to each event with the emphasis on Health and Safety requirements.
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General guidelines for volunteers:

1. All volunteers are subject to:
 - Equal Opportunities Legislation,
 - The Data Protection Act
 - The Health and Safety at Work Act 1974.
 - LOROS Safeguarding Procedures
 - LOROS Confidentiality Policy.
2. All volunteers should be aware of and aim to contribute to LOROS' Vision and Mission and also strive to exhibit the Values & Behaviours at all times (see Our values and behaviours below).
3. All volunteers will receive a handbook which outlines key information.
4. All volunteers are entitled to receive appropriate training and support to fulfil their role, this will be discussed and appropriate plans put into place by their manager.



Our vision and mission

Vision

(Our long term aspiration for our society)

Everyone with an incurable illness has the right to excellent care. This should value and respect their uniqueness and their own choices. People should be enabled to live and die with dignity and with appropriate and compassionate support for themselves and their loved ones.

Mission

(Our goals and activities in working towards our Vision)

LOROS is a charity whose aim is to enhance the quality of life of adult patients with cancer, progressive neurological conditions and end-stage organ failure for whom curative treatment is no longer possible. Patients are treated at the Hospice and in the community based upon clinical need, regardless of background and the ability to pay.

LOROS specialises in holistic, multidisciplinary care, focused on the whole person and including family and carers. The care given takes into account the patients' physical, psychological, social and spiritual needs as well as their own choices. Family members are supported in adjusting to loss and bereavement.

LOROS contributes to the education and training of its own and other health and social care professionals and of volunteers. The charity is also committed to research in order to improve the understanding and practice of palliative care.

loros.co.uk

Registered Charity No: 506120

LOROS

Hospice Care for Leukaemia, Lymphomas & Blood

Being there for you
and your family



Our values and behaviours

-  **Professional**
Showing respect to patients and families, as well as members of our community, staff and volunteers.
-  **Focused**
On exceptional quality service and support for patients and families whilst listening, learning and adapting to their diverse needs.
-  **Collaborative**
Working together as colleagues and with local, regional and national partners to grow meaningful relationships and achieve sustainability.
-  **Compassionate**
Showing kindness, discretion and sensitivity as we care for our patients, families, our community, staff and volunteers.
-  **Trustworthy**
Be honest, reliable and consistent, showing respect and dignity in everything that we do.
-  **Accountable**
To our patients, their families, our community, staff, volunteers and external organisations/bodies.

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LOROS

Leading Care for Leukaemia, Lymphomas & Related

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